

Summary

- **At the start of a project rescue assignment, you must ask direct questions, listen to the responses, and build a picture of what went wrong**
- **You need to separate the facts from the perspectives**
- **Everyone must understand what went wrong, how it went wrong and why it occurred**
- **The lessons learned must influence your next steps**
- **Hard decisions will need to be made – changes to the team and approach**
- **Orchestrate and ensure early success in the re-planned project**
- **The reason for failure must be monitored in the re-planned project**
- **Respond swiftly and effectively to potential issues**

As you have now completed the course, you have the tools and strategies to get the bottom of project issues and get the project back on track. Remember that as you have purchased this course as a valued customer you can email us with any project related questions or queries that you may have at projects@systeme.ie. We guarantee to provide a comprehensive response to all queries.

We sincerely hope that the content of this course has been and will continue to be of benefit to you. Remember to join our Facebook group where you can ask for and provide help to and from other project managers and professionals.